



We specialize in Next Generation 911 recording solutions that help PSAP's archive and analyze all communications and improve dispatch operations.

Equature is full cycle communications capture platform that records Analog, Digital, VoIP, Radio, P25, Chat, IM, and web for NG9-1-1.

Equature® Emergency Services Differentiators

	EQ	The Rest
Unlimited Search and Retrieval	✓ Yes	✗ No
Speech Analytics-100% content Word and Phase Search within the calls	✓ Yes	✗ No – Multiple
Browser Based search and retrieval	✓ Yes	✗ No
File storage to NAS/SAN without licenses	✓ Yes	✗ No
360 degree view of all communications	✓ Yes	✗ No
Bundled simple licenses for Email, Voice Chat, Dispatch Assessment & Screen Capture	✓ Yes	✗ No
Dispatch Assessment, Playback and Screen Playback in one version of software	✓ Yes	✗ No
Dispatch Assessment, Playback and Screen Playback from a web browser	✓ Yes	✗ No
Support for Internet Explorer and FireFox	✓ Yes	✗ No
One Quality system to assess Voice, Email Chat and Screen activity of the Dispatcher's	✓ Yes	✗ No-Voice Only
Instant Recall with auto-refresh / Scenario Reconstruction / Continuous Replay all standard with no additional licensing & one software version	✓ Yes	?
Non-Proprietary system – MS-SQL 2008 database, WAV file storage, XML email/chat storage, XML Volume replication/redundancy	✓ Yes	✗ No
Built for Next Generation 911 anywhere Technology capture	✓ Yes	?
Customer provided hardware	✓ Yes	?
Service Based Architecture with Service Watchers For redundancy and system uptime	✓ Yes	✗ No



The Equature Dashboard can be customized by user. From the Dashboard you can live monitor, have a view of Agency Activities for the last X hours and play any call as well as map the locations of your calls. Any important report or data view you need can be displayed on your dashboard as well as a quick "Google" type search.

The screenshot displays the Equature Dashboard in a Mozilla Firefox browser window. The interface is divided into several sections:

- 911 Calls Mapped:** A map of the United States showing call locations with blue markers.
- Equature Search:** A search bar and a "Live Monitor" table.
- Internal Communications Heat Map:** A circular network diagram showing communication links between various users.
- Dispatch Assessment - 15% Random Sample:** A table listing call numbers and timestamps.
- NS9-11 Email and Chat Search:** A table listing email and chat messages.
- PSAP Events within the last 45 minutes:** A timeline of events with a play button and a call detail popup for event 2243.
- 911 Center - Today's Communication:** A pie chart showing communication distribution by user.

Device Type	Device Name	User	Status
VOP Phone	2221	Maureen Offer	Idle
VOP Phone	2222	Joseph Riegel	Idle
VOP Phone	2223	Jeff Vazna	Idle
VOP Phone	2224	Jacquelyn Fronczak	Idle
VOP Phone	2225	Jill New	Idle
VOP Phone	2233	Larry Stidham	Idle
VOP Phone	2240	Gary Delfino	Idle

Call Number	Timestamp
4024210300	11/5/08 12:13
4024210300	11/1/08 13:42
2129678304	10/3/08 10:57
2129678304	10/3/08 10:57
3304949200	10/3/08 9:47

User	Percentage
Unassigned	~45%
Stephanie Harrison	~15%
Joseph Riegel	~10%
Chris Abruzzo	~10%
Ryan Nelson	~10%
Joseph Mosed	~5%

Scenario Reconstruction is a powerful tool to be able to graphically display and recreate events. This along with the Equature timeline reconstruction allows the agencies to recreate events with all communications not just voice.

The screenshot shows the Equature Scenario Reconstruction tool. It features a timeline view of events from 2/3/2009 15:52:11 to 17:47:04. A list of device IDs is on the left, and a call detail popup is shown for a specific event.

Device ID	Event Count
2221	07 events
2224	01 event
2225	02 events
2227	01 event
2231	04 events
2234	01 event
2236	03 events
2243	02 events
2249	02 events
2254	01 event
2261	02 events
2272	01 event
2277	02 events
5000	01 event
5100	03 events

From: Jennifer Martin [2231]
To: 12483300775 [12483300775]
Start: 2/3/2009 16:57:59
End: 2/3/2009 16:58:18
Duration: 00:00:19

